# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): March 22, 2024

nCino, Inc.

(Exact name of registrant as specified in its charter)

001-41211 (Commission file number)

Delaware (State or other jurisdiction of incorporation)

87-4154342 (IRS Employer Identification No.)

6770 Parker Farm Drive Wilmington, North Carolina 28405 (Address of Principal Executive Offices, Including Zip Code)

Registrant's Telephone Number, Including Area Code: (888) 676-2466

Not Applicable (Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

 $\hfill\square$  Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, par value \$0.0005 per share	NCNO	The Nasdaq Global Select Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company  $\Box$ 

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. 🗆

#### Item 2.02 Results of Operations and Financial Condition.

On March 26, 2024, nCino, Inc. (the "Company") issued a press release announcing its financial results for its fourth quarter and fiscal year ended January 31, 2024. A copy of the press release is furnished herewith as Exhibit 99.1 to this Current Report on Form 8-K and is incorporated herein by reference.

The information in Item 2.02 of this Current Report on Form 8-K and the accompanying Exhibit 99.1 shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended (the "Securities Act"), or the Exchange Act, regardless of any general incorporation language in such filing, unless expressly incorporated by reference in such filing.

#### Item 5.02 Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.

On March 22, 2024, Josh Glover, the Company's President and Chief Revenue Officer, notified the Company that he is leaving the Company effective April 12, 2024 to pursue an opportunity outside of the financial services industry. To facilitate the transition, the Company expects Mr. Glover to continue to work with the Company in a consulting capacity through June 30, 2024. Paul Clarkson, who has previously worked closely with Mr. Glover during Mr. Clarkson's tenure as Executive Vice President Global Banking, has been named Executive Vice President Global Revenue, effective immediately, and will assume certain of Mr. Glover's responsibilities. The Company does not plan to appoint a new President to succeed Mr. Glover's responsibilities to be assumed by other executive officers.

#### Item 7.01 Regulation FD Disclosure.

On March 26, 2024, the Company posted an investor presentation to its website at www.ncino.com (the "Investor Presentation"). A copy of the Investor Presentation is furnished herewith as Exhibits 99.2 to this Current Report on Form 8-K and is incorporated herein by reference.

The information in Item 7.01 of this Current Report on Form 8-K and the accompanying Exhibit 99.2 shall not be deemed "filed" for purposes of Section 18 of the Exchange Act or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act or the Exchange Act, regardless of any general incorporation language in such filing, unless expressly incorporated by reference in such filing. By furnishing the information contained in the Investor Presentation, the Company makes no admission as to the materiality of any information in the Investor Presentation that is required to be disclosed solely by reason of Regulation FD.

#### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

<u>Exhibit No.</u>	Description
99.1	Press release of nCino, Inc. dated March 26, 2024 (furnished and not filed).
99.2	Q4 and FY 2024 Earnings Presentation dated March 26, 2024 (furnished and not filed).
104	Cover Page Interactive Data File (embedded within the Inline XBRL document)

### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: March 26, 2024

nCino, Inc. By:

/s/ Gregory D. Orenstein Gregory D. Orenstein Chief Financial Officer & Treasurer



#### nCino Reports Fourth Quarter and Fiscal Year 2024 Financial Results

Q4 Total Revenues of \$123.7M, up 13% year-over-year

Fiscal Year 2024 Total Revenues of \$476.5M, up 17% year-over-year

Q4 Subscription Revenues of \$107.5M, up 16% year-over-year

Fiscal Year 2024 Subscription Revenues of \$409.5M, up 19% year-over-year

Company Announces Chief Revenue Officer Transition

WILMINGTON, N.C., March 26, 2024 -- nCino, Inc. (NASDAQ: NCNO), a pioneer in cloud banking for the global financial services industry, today announced financial results for the fourth quarter and fiscal year 2024, ended January 31, 2024.

"We are very pleased with our fourth quarter fiscal year 2024 financial results, particularly about closing the year with our strongest gross sales quarter in the past ten quarters," said Pierre Naudé, CEO and Chairman of the Board at nCino. "The team's solid execution and continued focus on product innovation and experience improvements, coupled with more normal buying cycles and positive tone from customers, fuels our optimism for the year ahead and beyond."

#### Fourth Quarter Fiscal 2024 Financial Highlights

- Revenues: Total revenues for the fourth quarter of fiscal 2024 were \$123.7 million, a 13% increase from \$109.2 million in the fourth quarter of fiscal 2023. Subscription revenues for the fourth quarter were \$107.5 million, up from \$92.8 million one year ago, an increase of 16%.
- Income (Loss) from Operations: GAAP loss from operations in the fourth quarter of fiscal 2024 was \$(3.2) million compared to \$(23.3) million in the same quarter of fiscal 2023. Non-GAAP operating income in the fourth quarter was \$19.3 million compared to \$1.8 million in the fourth quarter of fiscal 2023.
- Net Income (Loss) Attributable to nCino: GAAP net income attributable to nCino in the fourth quarter of fiscal 2024 was \$1.2 million compared to a \$(21.2) million net loss attributable to
  nCino in the fourth quarter of fiscal 2023. Non-GAAP net income attributable to nCino in the fourth quarter was \$23.8 million compared to \$4.4 million in the fourth quarter of fiscal
  2023.
- Net Income (Loss) Attributable to nCino per Share: GAAP net income attributable to nCino in the fourth quarter of fiscal 2024 was \$0.01 per diluted share compared to a \$(0.19) loss per basic and diluted share in the fourth quarter of fiscal 2023. Non-GAAP net income attributable to nCino in the fourth quarter was \$0.21 per diluted share compared to \$0.04 per diluted share in the fourth quarter of fiscal 2023.
- Remaining Performance Obligation: Total Remaining Performance Obligation (RPO) as of January 31, 2024, was \$1.0 billion compared with \$944.1 million as of January 31, 2023, an increase of 9%. RPO expected to be recognized in the next 24 months was \$675.4 million, an increase of 6% from January 31, 2023.
- Cash: Cash, cash equivalents, and restricted cash were \$117.4 million as of January 31, 2024.

#### Full Year Fiscal 2024 Financial Highlights

- Revenues: Total revenues for fiscal year 2024 were \$476.5 million, a 17% increase from \$408.3 million in fiscal year 2023. Subscription revenues for fiscal year 2024 were \$409.5 million, up from \$344.8 million one year ago, an increase of 19%.
- Income (Loss) from Operations: GAAP loss from operations for fiscal year 2024 was \$(39.5) million compared to \$(94.0) million in fiscal year 2023. Non-GAAP operating income for fiscal year 2024 was \$61.8 million compared to a \$(2.1) million operating loss last fiscal year.
- Net Income (Loss) Attributable to nCino: GAAP net loss attributable to nCino for fiscal year 2024 was \$(42.3) million compared to \$(102.7) million in fiscal year 2023. Non-GAAP net income attributable to nCino for fiscal year 2024 was \$58.0 million compared to an \$(8.0) million net loss attributable to nCino last fiscal year.
- Net Income (Loss) Attributable to nCino per Share: GAAP net loss attributable to nCino for fiscal year 2024 was \$(0.38) per basic and diluted share compared to \$(0.93) per basic and diluted share in fiscal year 2023. Non-GAAP net income attributable to nCino for fiscal year 2024 was \$0.50 per diluted share compared to a net loss attributable to nCino of \$(0.07) per basic and diluted share last fiscal year.

#### **Recent Business Highlights**

- Expanded relationship with a top IMB to include Mortgage Point-of-Sale: Signed one of the nation's largest and fastest growing independent mortgage banks for nCino Mortgage, expanding on our existing relationship for Incentive Compensation.
- Expanded relationship with Desjardins Group: Expanded relationship with Desjardins Group, the largest cooperative financial group in North America, to include Automated Spreading.
- Signed a top UK non-bank lender for Mortgage and additional lines of business: A top UK non-bank lender selected nCino as the digital lending platform across all of their core products: residential and buy-to-let mortgages, commercial loans, bridging finance and development funding.
- Signed a \$4 billion bank in Texas for Commercial, Small Business, and Retail Lending, plus nIQ: The deployment across multiple lines of business will include all of our lending solutions for U.S. customers plus Commercial Pricing & Profitability, Automated Spreading, and Portfolio Analytics.
- Signed Expansions and Extensions: Signed multi-year extensions with expanded agreements for eleven customers paying us more than \$1 million in annual subscription fees, including two U.S. Enterprise banks, five U.S. Community & Regional banks, a New Zealand bank, a German Bank, and two Canadian banks.
- Subsequent to the Fourth Quarter, Acquired DocFox: On March 20, 2024, nCino closed the acquisition of DocFox, a leading solution provider automating onboarding experiences for
  commercial and business banking.

#### **Chief Revenue Officer Transition**

Josh Glover, President and Chief Revenue Officer, is leaving nCino and joining a late-stage private company outside of the financial services industry as President and Chief Revenue Officer. Paul

Clarkson, who has been working alongside Josh managing nCino's Global Revenue organization, has been promoted to Executive Vice President Global Revenue. Josh will remain as a consultant with nCino through June, helping to ensure a smooth transition.

"I am grateful to Josh for his service to nCino for the last 12 years," said Pierre Naudé. "While we are sorry to see him leave, we are excited for him and wish him success as he moves on to a new professional challenge."

Naudé added, "Paul Clarkson is a proven and respected leader at nCino, having helped build and manage our Global Revenue organization for over eight years. We are confident this will be a seamless transition and that we have the right team in place to carry forward our exciting trajectory and maintain the year-end momentum."

#### **Financial Outlook**

#### nCino is providing guidance for its first quarter ending April 30, 2024, as follows:

- Total revenues between \$126.0 million and \$127.0 million.
- Subscription revenues between \$108.75 million and \$109.75 million.
- Non-GAAP operating income between \$18.0 million and \$19.0 million.
   Non-GAAP not income attributable to pCipo per diluted share of \$0.12 to \$0.1
- Non-GAAP net income attributable to nCino per diluted share of \$0.13 to \$0.14.

#### nCino is providing guidance for its fiscal year 2025 ending January 31, 2025, as follows:

- Total revenues between \$538.5 million and \$544.5 million.
- Subscription revenues between \$463.0 million and \$469.0 million.
- Non-GAAP operating income between \$84.0 million and \$86.0 million.
- Non-GAAP net income attributable to nCino per diluted share of \$0.60 to \$0.64.

#### **Conference Call**

nCino will host a conference call at 4:30 p.m. ET today to discuss its financial results and outlook. The conference call will be available via live webcast and replay at the Investor Relations section of nCino's website: https://investor.ncino.com/news-events/events-and-presentations.

#### About nCino

nCino (NASDAQ: NCNO) is the worldwide leader in cloud banking. Through its single software-as-a-service (SaaS) platform, nCino helps financial institutions serving corporate and commercial, small business, consumer, and mortgage customers modernize and more effectively onboard clients, make loans, manage the loan lifecycle, and open accounts. Transforming how financial institutions operate through innovation, reputation and speed, nCino is partnered with more than 1,800 financial services providers globally. For more information, visit www.ncino.com.

#### Forward-Looking Statements:

This press release contains forward-looking statements about nCino's financial and operating results, which include statements regarding nCino's future performance, outlook, guidance, the assumptions underlying those statements, the benefits from the use of nCino's solutions, our strategies, and general business conditions. Forward-looking statements generally include

actions, events, results, strategies and expectations and are often identifiable by use of the words "believes," "expects," "intends," "anticipates," "plans," "stimates," "projects," "may," "will," "could," "might," or "continues" or similar expressions and the negatives thereof. Any forward-looking statements contained in this press release are based upon nCino's historical performance and its current plans, estimates, and expectations and are not a representation that such plans, estimates, or expectations will be achieved. These forward-looking statements represent nCino's expectations as of the date of this press release. Subsequent events may cause these expectations to change and, except as may be required by law, nCino does not undertake any obligation to update or revise these forward-looking statements. These forward-looking statements are subject to known and unknown risks and uncertainties that may cause actual results to differ materially including, but not limited to risks associated with (i) adverse changes in the financial services industry, including as a result of customer consolidation or bank failures; (ii) adverse changes in economic, regulatory, or market conditions, including as a direct or indirect consequence of higher interest rates; (iii) risks associated with the acquisition of DocFox, (iv) breaches in our security measures or unauthorized access to our customers' or their clients' data; (v) the accuracy of management's assumptions and estimates; (vi) our ability to attract new customers and succeed in having current customers expand their use of our solution; (vii) competitive factors, including pricing pressures, consolidation among competitors, entry of new competitors, the launch of new products and marketing initiatives by our competitors, and difficulty securing rights to access or integrate with third party products or data used by our customers; (viii) the rate of adoption of our newer solutions and the results of our efforts to sustain or expand the use and adoption of our more established solutions; (ix) fluctuation of our results of operations, which may make period-to-period comparisons less meaningful; (x) our ability to manage our growth effectively including expanding outside of the United States; (xi) adverse changes in our relationship with Salesforce; (xii) our ability to successfully acquire new companies and/or integrate acquisitions into our existing organization, including SimpleNexus; (xiii) the loss of one or more customers, particularly any of our larger customers, or a reduction in the number of users our customers purchase access and use rights for; (xiv) system unavailability, system performance problems, or loss of data due to disruptions or other problems with our computing infrastructure or the infrastructure we rely on that is operated by third parties; (xv) our ability to maintain our corporate culture and attract and retain highly skilled employees; and (xvi) the outcome and impact of legal proceedings and related fees and expenses.

Additional risks and uncertainties that could affect nCino's business and financial results are included in our reports filed with the U.S. Securities and Exchange Commission (available on our web site at www.ncino.com or the SEC's web site at www.sec.gov). Further information on potential risks that could affect actual results will be included in other filings nCino makes with the SEC from time to time

#### nCino, Inc. CONDENSED CONSOLIDATED BALANCE SHEETS (In thousands) (Unaudited)

	Jan	uary 31, 2023	January 31, 2024
Assets			
Current assets			
Cash and cash equivalents	\$	82,036 \$	112,085
Accounts receivable, net		99,497	112,975
Costs capitalized to obtain revenue contracts, current portion, net		9,386	10,544
Prepaid expenses and other current assets		16,274	15,171
Total current assets		207,193	250,775
Property and equipment, net		84,442	79,145
Operating lease right-of-use assets, net		10,508	19,261
Costs capitalized to obtain revenue contracts, noncurrent, net		18,229	17,425
Goodwill		839,440	838,869
Intangible assets, net		152,825	115,572
Investments		6,531	9,294
Long-term prepaid expenses and other assets		8,101	10,089
Total assets	\$	1,327,269 \$	1,340,430
Liabilities, redeemable non-controlling interest, and stockholders' equity			
Current liabilities			
Accounts payable	\$	11,878 \$	11,842
Accrued compensation and benefits		22,623	16,283
Accrued expenses and other current liabilities		10,897	10,847
Deferred revenue		154,871	170,941
Financing obligations, current portion		1,015	1,474
Operating lease liabilities, current portion		3,874	3,649
Total current liabilities		205,158	215,036
Operating lease liabilities, noncurrent		7,282	16,423
Deferred income taxes, noncurrent		2,797	3,687
Revolving credit facility, noncurrent		30,000	—
Financing obligations, noncurrent		54,365	52,680
Total liabilities		299,602	287,826
Commitments and contingencies			
Redeemable non-controlling interest		3,589	3,428
Stockholders' equity			
Common stock		56	57
Additional paid-in capital		1,333,669	1,400,881
Accumulated other comprehensive income		694	996
Accumulated deficit		(310,341)	(352,758)
Total stockholders' equity		1,024,078	1,049,176
Total liabilities, redeemable non-controlling interest, and stockholders' equity	\$	1,327,269 \$	1,340,430

### nCino, Inc. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (In thousands, except share and per share data) J)

	Three Months Ended January 31,				Fiscal Year Ended January 31,				
	2023		2024		2023		2024		
Revenues									
Subscription	\$ 92,828	\$	107,483	\$	344,752	\$	409,479		
Professional services and other	16,353		16,210		63,563		67,064		
Total revenues	109,181		123,693		408,315		476,543		
Cost of revenues									
Subscription	27,766		31,380		106,265		120,861		
Professional services and other	17,161		17,830		63,341	_	70,609		
Total cost of revenues	 44,927		49,210		169,606		191,470		
Gross profit	64,254		74,483		238,709		285,073		
Gross margin %	59 %		60 %		58 %		60 9		
Operating expenses									
Sales and marketing	33,395		29,996		127,669		130,547		
Research and development	33,289		30,184		121,576		117,311		
General and administrative	 20,902		17,488		83,477		76,727		
Total operating expenses	87,586		77,668		332,722		324,585		
Loss from operations	(23,332)		(3,185)		(94,013)		(39,512)		
Non-operating income (expense)									
Interest income	288		510		403		2,567		
Interest expense	(958)		(858)		(2,807)		(4,135)		
Other income (expense), net	4,142		1,777		(1,356)		(856)		
Loss before income taxes	(19,860)		(1,756)		(97,773)		(41,936)		
Income tax provision (benefit)	 1,912		(3,130)		4,071		1,590		
Net income (loss)	(21,772)		1,374		(101,844)		(43,526)		
Net loss attributable to redeemable non-controlling interest	(211)		(241)		(1,119)		(1,109)		
Adjustment attributable to redeemable non-controlling interest	(353)		455		1,995	_	(71)		
Net income (loss) attributable to nCino, Inc.	\$ (21,208)	\$	1,160	\$	(102,720)	\$	(42,346)		
Net income (loss) per share attributable to nCino, Inc.:									
Basic	\$ (0.19)	\$	0.01	\$	(0.93)	\$	(0.38)		
Diluted	\$ (0.19)	\$	0.01	\$	(0.93)	\$	(0.38)		
Weighted average number of common shares outstanding:				-					
Basic	 111,161,074		113,263,176		110,615,734		112,672,397		
Diluted	111,161,074		115,782,532		110,615,734		112,672,397		

#### nCino, Inc. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands) (Unaudited)

	Fiscal Year Ended Jan	
sh flows from operating activities	2023	2024
Net loss attributable to nCino, Inc.	\$ (102,720) \$	(42,34
Net loss and adjustment attributable to redeemable non-controlling interest	876	(1,18)
, , , , , , , , , , , , , , , , , , , ,	(101,844)	(43,52
Net loss Adjustments to reconcile net loss to net cash provided by (used in) operating activities:	(101,044)	(45,52
Depreciation and amortization	34.652	45,26
Non-cash operating lease costs	3,840	45,20
Amortization of costs capitalized to obtain revenue contracts	8,459	9,93
Amortization of debt issuance costs	0, <del>4</del> 37 177	5,55
Stock-based compensation	50.232	58,03
Deferred income taxes	1,627	(2,34
Provision for bad debt	806	1,08
Net foreign currency losses	1.548	67
Unrealized gain on investment	1,570	(26
Loss on disposal of long-lived assets		15
Change in operating assets and liabilities:		1.
	(26,795)	(14,32
Accounts receivable Costs capitalized to obtain revenue contracts	(12,235)	(10,34
•	(3,433)	1,87
Prepaid expenses and other assets	35	52
Accounts payable	(1,210)	(5,98
Accrued expenses and other current liabilities Deferred revenue	33,527	15,90
	(4,767)	(4,08
Operating lease liabilities		
Net cash provided by (used in) operating activities	(15,381)	57,28
Cash flows from investing activities	676	_
Acquisition of business, net of cash acquired	(563)	(35
Acquisition of assets	(18,338)	(3,51
Purchases of property and equipment	(10,55)	(5,54
Proceeds from sale of property and equipment	(2,500)	(2,50
Purchase of investments	(20,725)	(6,32
Net cash used in investing activities Cash flows from financing activities	(20,723)	(0,52
Investment from redeemable non-controlling interest	_	98
Proceeds from borrowings on revolving credit facility	50,000	,
Payments on revolving credit facility	(20,000)	(30,00
Payments of debt issuance costs	(367)	(50,00
Exercise of stock options	3,750	4,40
Stock issuance under the employee stock purchase plan	4.450	4,60
	(1,121)	(1,22
Principal payments on financing obligations	36,712	(1,22
Net cash provided by (used in) financing activities	(1,587)	18
Effect of foreign currency exchange rate changes on cash, cash equivalents, and restricted cash	(1,367)	30,02
Net increase (decrease) in cash, cash equivalents, and restricted cash		
Cash, cash equivalents, and restricted cash, beginning of period	88,399	87,41
Cash, cash equivalents, and restricted cash, end of period	\$ 87,418 \$	117,44
Reconciliation of cash, cash equivalents, and restricted cash, end of period:		
Cash and cash equivalents	\$ 82,036 \$	112,08
Restricted cash included in long-term prepaid expenses and other assets	5,382	5,35
Total cash, cash equivalents, and restricted cash, end of period	\$ 87,418 \$	117,44

#### **Non-GAAP Financial Measures**

In nCino's public disclosures, nCino has provided non-GAAP measures, which are measurements of financial performance that have not been prepared in accordance with generally accepted accounting principles in the United States, or GAAP. In addition to its GAAP measures, nCino uses these non-GAAP financial measures internally for budgeting and resource allocation purposes and in analyzing our financial results. For the reasons set forth below, nCino believes that excluding the following items provides information that is helpful in understanding our operating results, evaluating our future prospects, comparing our financial results across accounting periods, and comparing our financial results to our peers, many of which provide similar non-GAAP financial measures.

- Amortization of Purchased Intangibles. nCino incurs amortization expense for purchased intangible assets in connection with certain mergers and acquisitions. Because these costs have
  already been incurred, cannot be recovered, are non-cash, and are affected by the inherent subjective nature of purchase price allocations, nCino excludes these expenses for our internal
  management reporting processes. nCino's management also finds it useful to exclude these charges when assessing the appropriate level of various operating expenses and resource
  allocations when budgeting, planning and forecasting future periods. Although nCino excludes amortization expense for purchased intangibles from these non-GAAP measures,
  management believes it is important for investors to understand that such intangible assets were recorded as part of purchase accounting and contribute to revenue generation.
- Stock-Based Compensation Expenses. nCino excludes stock-based compensation expenses primarily because they are non-cash expenses that nCino excludes from our internal
  management reporting processes. nCino's management also finds it useful to exclude these expenses when they assess the appropriate level of various operating expenses and resource
  allocations when budgeting, planning and forecasting future periods. Moreover, because of varying available valuation methodologies, subjective assumptions and the variety of award
  types that companies can use, nCino believes excluding stock-based compensation expenses allows investors to make meaningful comparisons between our recurring core business
  operating results and those of other companies.
- Acquisition-Related Expenses. nCino excludes expenses related to acquisitions as they limit comparability of operating results with prior periods. We believe these costs are non-recurring
  in nature and outside the ordinary course of business.
- Litigation Expenses. nCino excludes fees and expenses related to litigation expenses incurred from legal matters outside the ordinary course of our business as we believe their exclusion
  from non-GAAP operating expenses will facilitate a more meaningful explanation of operating results and comparisons with prior period results.
- Restructuring Costs. nCino excludes costs incurred related to bespoke restructuring plans and other one-time costs that are fundamentally different in strategic nature and frequency
  from ongoing initiatives. We believe excluding these costs facilitates a more consistent comparison of operating performance over time. Adjustments to stock-based compensation in
  connection with restructuring events are presented in Stock-Based Compensation Expenses.

- Tax (Benefit) Provision Related to the SimpleNexus Acquisition. Upon the acquisition of SimpleNexus, nCino reduced the valuation allowance against U.S. deferred tax assets, resulting in a
  one-time tax benefit recorded in Income tax (benefit) provision. We believe that the exclusion of this benefit from our non-GAAP net loss attributable to nCino and non-GAAP net loss
  attributable to nCino per share provides a more direct comparison to all periods presented.
- Income Tax Effect on Non-GAAP Adjustments. The income tax effects are related to the imputed tax impact on the difference between GAAP and non-GAAP costs and expenses.
- Adjustment to Redeemable Non-Controlling Interest. nCino adjusts the value of redeemable non-controlling interest of its joint venture nCino K.K. in accordance with the operating
  agreement for that entity. nCino believes investors benefit from an understanding of the company's operating results absent the effect of this adjustment, and for comparability, has
  reconciled this adjustment for previously reported non-GAAP results.

There are limitations to using non-GAAP financial measures because non-GAAP financial measures are not prepared in accordance with GAAP and may be different from non-GAAP financial measures provided by other companies. The non-GAAP financial measures are limited in value because they exclude certain items that may have a material impact upon our reported financial results. In addition, they are subject to inherent limitations as they reflect the exercise of judgments by nCino's management about which items are adjusted to calculate its non-GAAP financial measures. nCino compensates for these limitations by analyzing current and future results on a GAAP basis as well as a non-GAAP basis and also by providing GAAP measures in its public disclosures. Non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information prepared in accordance with GAAP. nCino encourages investors and others to review our financial information in its entirety, not to rely on any single financial measure to evaluate our business, and to view our non-GAAP financial measures in conjunction with the most directly comparable GAAP financial measures. A reconciliation of GAAP to the non-GAAP financial measures has been provided in the tables below.

#### nCino, Inc. RECONCILIATION OF GAAP TO NON-GAAP MEASURES (In thousands, except share and per share data) (Unaudited)

		Three Months I	Ended Jan	uary 31,	Fiscal Year Ended January 31,			
	2023		2024		2023		2024	
GAAP total revenues	\$	109,181	\$	123,693	\$	408,315	\$	476,543
GAAP cost of subscription revenues	\$	27,766	\$	31,380	\$	106,265	\$	120,861
Amortization expense - developed technology		(4,252)		(3,875)		(17,019)		(16,306)
Stock-based compensation		(310)		(533)		(1,430)		(1,847)
Restructuring charges <sup>1</sup>		(4)		_		(4)		(51)
Non-GAAP cost of subscription revenues	\$	23,200	\$	26,972	\$	87,812	\$	102,657
GAAP cost of professional services and other revenues	\$	17,161	\$	17,830	\$	63,341	\$	70,609
Amortization expense - other		(47)		(83)		(94)		(330)
Stock-based compensation		(1,699)		(2,709)		(7,263)		(9,369)
Restructuring charges <sup>1</sup>		(333)		_		(333)		(118)
Non-GAAP cost of professional services and other revenues	\$	15,082	\$	15,038	\$	55,651	\$	60,792
GAAP gross profit	\$	64,254	\$	74,483	\$	238,709	\$	285,073
Amortization expense - developed technology		4,252		3,875		17,019		16,306
Amortization expense - other		47		83		94		330
Stock-based compensation		2,009		3,242		8,693		11,216
Restructuring charges <sup>1</sup>		337		_		337		169
Non-GAAP gross profit	\$	70,899	\$	81,683	\$	264,852	\$	313,094
The following table sets forth reconciling items as a percentage of total revenue for the periods presented. <sup>2</sup>								
GAAP gross margin %		59 %		60 %		58 %		60 %
Amortization expense - developed technology		4		3		4		3
Amortization expense - other		—		_		—		—
Stock-based compensation		2		3		2		2
Restructuring charges <sup>1</sup>		—		_		_		_
Non-GAAP gross margin %		65 %		66 %	·	65 %		66 %
GAAP sales & marketing expense	\$	33,395	\$	29,996	\$	127,669	\$	130,547
Amortization expense - customer relationships		(2,168)		(2,167)		(8,670)		(8,669)
Amortization expense - trade name		(604)		_		(2,417)		(11,921)
Stock-based compensation		(3,139)		(4,223)		(13,283)		(15,417)
Restructuring charges <sup>1</sup>		(1,333)		_		(1,333)		(100)
Non-GAAP sales & marketing expense	\$	26,151	\$	23,606	\$	101,966	\$	94,440
GAAP research & development expense	\$	33,289	\$	30,184	\$	121,576	\$	117,311
Stock-based compensation		(3,145)		(4,277)		(11,602)		(15,942)
Restructuring charges <sup>1</sup>		(2,135)		_		(2,135)		(352)
Non-GAAP research & development expense	\$	28,009	\$	25,907	\$	107,839	\$	101,017

#### nCino, Inc. RECONCILIATION OF GAAP TO NON-GAAP MEASURES (In thousands, except share and per share data) (Unaudited)

		Three Months H	Ended Ja	anuary 31,		Fiscal Year Ended January 31,			
		2023		2024		2023		2024	
GAAP general & administrative expense	\$	20,902	\$	17,488	\$	83,477	\$	76,727	
Stock-based compensation		(3,463)		(4,324)		(16,654)		(15,460)	
Acquisition-related expenses		(206)		(244)		(2,276)		(878)	
Litigation expenses		(1,054)		(23)		(6,147)		(4,525)	
Restructuring charges <sup>1</sup>		(1,212)		—		(1,212)		(6)	
Non-GAAP general & administrative expense	\$	14,967	\$	12,897	\$	57,188	\$	55,858	
GAAP loss from operations	\$	(23,332)	\$	(3,185)	\$	(94,013)	\$	(39,512)	
Amortization of intangible assets		7,071		6,125		28,200		37,226	
Stock-based compensation		11,756		16,066		50,232		58,035	
Acquisition-related expenses		206		244		2,276		878	
Litigation expenses		1,054		23		6,147		4,525	
Restructuring charges <sup>1</sup>		5,017		_		5,017		627	
Non-GAAP operating income (loss)	\$	1,772	\$	19,273	\$	(2,141)	\$	61,779	
The following table sets forth reconciling items as a percentage of total revenue for the periods presented. <sup>2</sup>									
GAAP operating margin %		(21)%		(3)%		(23)%		(8)%	
Amortization of intangible assets		6		5		(23)/0		8	
Stock-based compensation		11		13		12		12	
Acquisition-related expenses				-		12			
Litigation expenses		1		_		2		1	
Restructuring charges <sup>1</sup>		5		_		1		-	
Non-GAAP operating margin %	-	2 %		16 %	·	(1)%		13 %	
C + + D = + + 1 = + + + + + + + + + + + + + + +	s	(21.209)	¢	1,160	\$	(102 720)	0	(42.24()	
GAAP net income (loss) attributable to nCino, Inc.	\$	(21,208)	\$	· · · · · · · · · · · · · · · · · · ·	\$	(102,720)	\$	(42,346)	
Amortization of intangible assets		7,071		6,125		28,200		37,226	
Stock-based compensation		11,756		16,066		50,232		58,035	
Acquisition-related expenses		206		244		2,276		878	
Litigation expenses		1,054		23		6,147		4,525	
Restructuring charges <sup>1</sup>		5,017		-		5,017		627	
Tax (benefit) provision related to the SimpleNexus acquisition		860		(2(0))		860		(885)	
Income tax effect on non-GAAP adjustments		(2)		(269)		(14)		(885)	
Adjustment attributable to redeemable non-controlling interest		(353)		455	-	1,995	-	(71)	
Non-GAAP net income (loss) attributable to nCino, Inc.	\$	4,401	\$	23,804	\$	(8,007)	\$	57,989	
Basic GAAP net income (loss) attributable to nCino, Inc. per share	\$	(0.19)	\$	0.01	\$	(0.93)	\$	(0.38)	
Weighted-average shares used to compute basic GAAP net income (loss) attributable to nCino, Inc. per share		111,161,074		113,263,176		110,615,734		112,672,397	
Diluted GAAP net income (loss) attributable to nCino, Inc. per share	\$	(0.19)	\$	0.01	\$	(0.93)	\$	(0.38)	
Weighted-average shares used to compute diluted GAAP net income (loss) attributable to nCino, Inc. per share		111,161,074		115,782,532		110,615,734		112,672,397	
			_		_		_		

#### nCino, Inc.

RECONCILIATION OF GAAP TO NON-GAAP MEASURES (CONTINUED) (In thousands, except share and per share data) (Unaudited)

	Three Months E	nded J	January 31,	Fiscal Year Ended January 31,			
	2023		2024		2023		2024
Basic non-GAAP net income (loss) attributable to nCino, Inc. per share	\$ 0.04	\$	0.21	\$	(0.07)	\$	0.51
Weighted-average shares used to compute basic non-GAAP net income (loss) attributable to nCino, Inc. per share	 111,161,074		113,263,176		110,615,734		112,672,397
Diluted non-GAAP net income (loss) attributable to nCino, Inc. per share	\$ 0.04	\$	0.21	\$	(0.07)	\$	0.50
Weighted-average shares used to compute diluted non-GAAP net income (loss) attributable to nCino, Inc. per share	 113,417,769		115,782,532		110,615,734		114,916,521
Free cash flow							
Net cash provided by (used in) operating activities	\$ (22,020)	\$	8,148	\$	(15,381)	\$	57,285
Purchases of property and equipment	(4,449)		(432)		(18,338)		(3,515)
Free cash flow	\$ (26,469)	\$	7,716	\$	(33,719)	\$	53,770
Principal payments on financing obligations <sup>3</sup>	(663)		(338)		(1,121)		(1,226)
Free cash flow less principal payments on financing obligation	\$ (27,132)	\$	7,378	\$	(34,840)	\$	52,544

<sup>1</sup>Stock-based compensation benefit related to restructuring is included in Stock-based compensation.
 <sup>2</sup>Columns may not foot due to rounding.
 <sup>3</sup>These amounts represent the non-interest component of payments towards financing obligations for facilities.

### CONTACTS

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## Cautionary Note Regarding Forward-Looking Statements, Disclaimers and Financial Measures

This presentation contains forward-looking statements about nCino's financial and operating results, which include statements regarding nCino's future performance, outlook, guidance, the assumptions underlying those statements, the benefits from the use of nCino's solutions, our strategies, and general business conditions. Forward-looking statements generally include actions, events, results, strategies and expectations and are other identifiable by use of the words "believes," "expects," "intends," "anticipates," "pipers," "nexpects," "many," "will, "could," "might," or "continues" or similar expressions and the negatives thereof. Any forward-looking statements contained in this presentation are based upon nCino's historical performance and its current plans, estimates, and expectations and re not a representation. Use plans, "active expectations will be achieved. These forward-looking statements nCino's expectations as of the date of this presentation. Subject the strategies and expectations are spectations and re not a representation. Subject historical performance and its current plans, estimates, and expectations are of this presentation. Subject the strate and the negative of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations as of the date of this presentation. Subject the strategies are expectations are presented as may be required by law, nCino does not undertake any obligation to update or revise these forward-looking statements.

cause these expectations to change and, except as may be required by low, nCino does not undertake any obligation to update or revise these forward-looking statements. These forward-looking statements are subject to known and unknown risks and uncertainties that may cause actual results to differ materially including, but not limited to risks associated with (i) adverse changes in the financial services industry, including as a result of customer consolidation or bank failures; (iii) adverse changes in economic, regulatory, or market conditions, including as a direct or indirect consequence of higher interest rates; (iii) risks associated with the acquisitions, (iv) breaches in our security measures or unauthorized access to our customers' or their clients' date; (v) the accuracy of mangement's assumptions and estimates; (vii) our ability to attract new customers and succeed in having current customers expand their use of our solution; (vii) competitive factors, including pricing pressures, consolidation among competitors, entry of new competitors, the launch of new products and marketing initiatives by our competitive factors, including pricing pressures, consolidation among competitors or data used by our customers; (viii) the rate of adoption of our news solutions and the results of our efforts to sustini or expand the use and adoption of our mere solutions or data used by our customers; (viii) dure tate of adoption of our news solutions and the results of our efforts to sustini or expand the use and adoption of our mere solutions or data used by our customers; (viii) dure tate of adoptition of our news solutions and the results of our efforts to sustini or expand the use and adoption of our mere solutions and unside of the United States; (vi) adverse changes in our relationships with Salesforce; (vii) our ability to successfully acquire new companies and/or integrate acquisitions into our existing organization; (xiii) the loss of one or more customers, particularity any of our larger customers, o

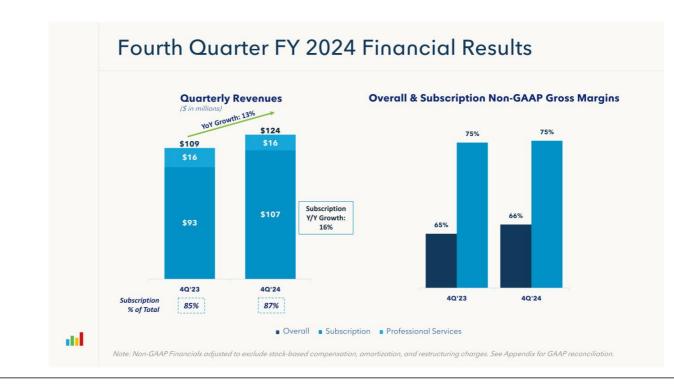
Additional risks and uncertainties that could affect nCino's business and financial results are included in our reports filed with the U.S. Securities and Exchange Commission (available on our web site at www.ncino.com or the SEC's web site at www.sec.gov). Further information on potential risks that could affect actual results will be included in other filings nCino makes with the SEC from time to time.

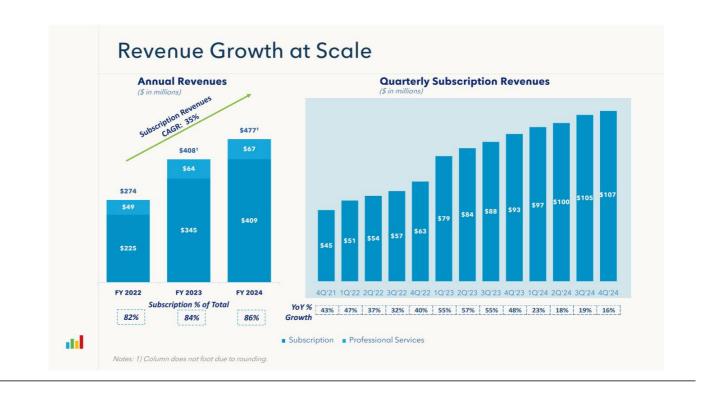
In addition to financial information presented in accordance with U.S. generally accepted accounting principles ("GAAP"), this presentation includes certain non-GAAP financial measures, including Non-GAAP Operating Loss. Any non-GAAP measure is presented for supplemental informational purposes only and should not be considered a substitute for financial information presented in accordance with GAAP. Non-GAAP measures have limitations as analytical tools and should not be considered in solation or as substitutes for analysis of other GAAP financial measures. A reconciliation of these measures to the most directly comparable GAAP measures is included at the end of this presentation.

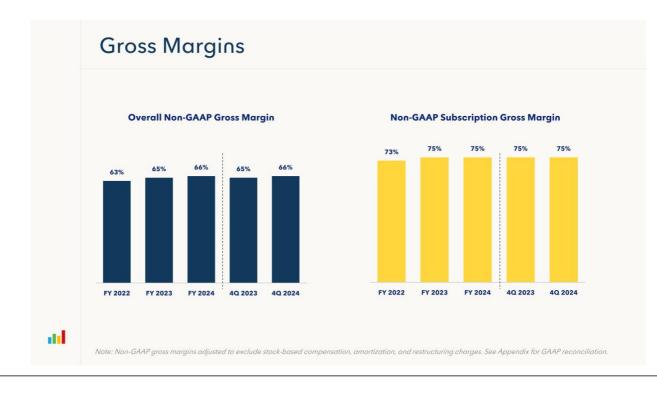
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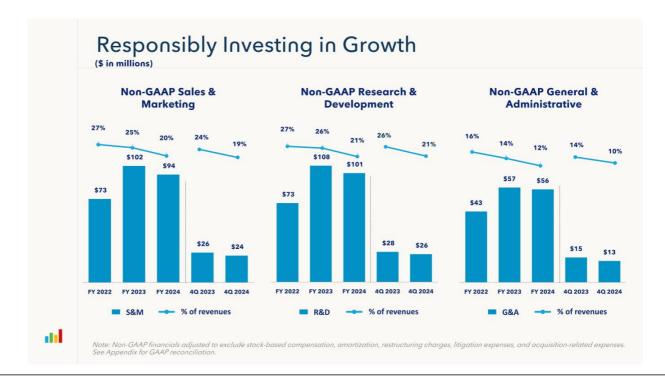
This presentation also contains statistical data, estimates and forecasts that are based on independent industry publications or other publicly available information, as well as other information based on our internal sources. This information involves many assumptions and limitations, and you are cautioned not to give undue weight to such information. We have not independently verified the accuracy or completeness of the information contained in the industry publications and other publicly available information. Accordingly, we make no representations as to the accuracy or completeness of that information nor do we undertake to update such information offer the date of this presentation.

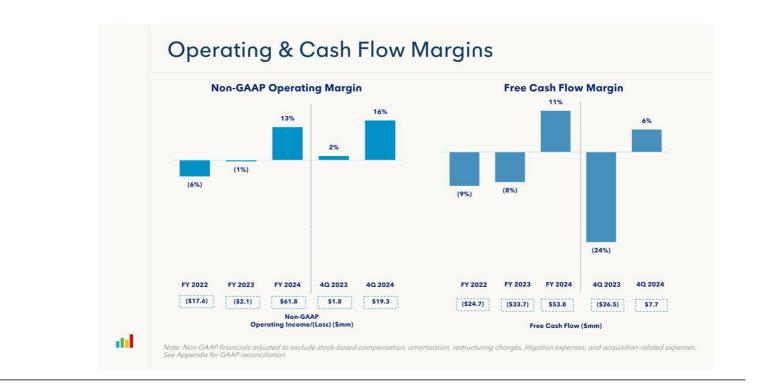


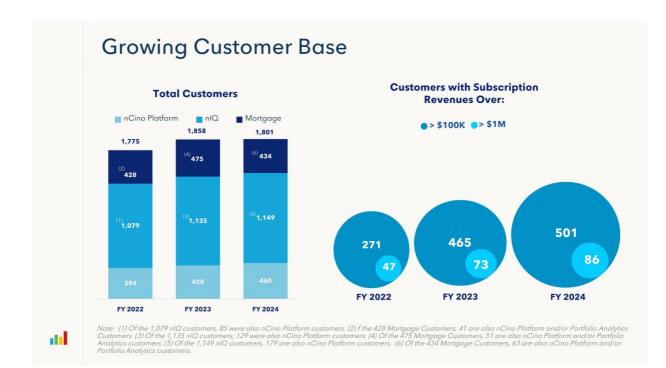


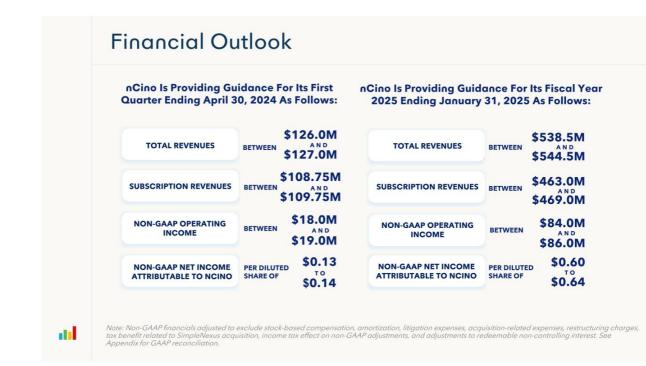




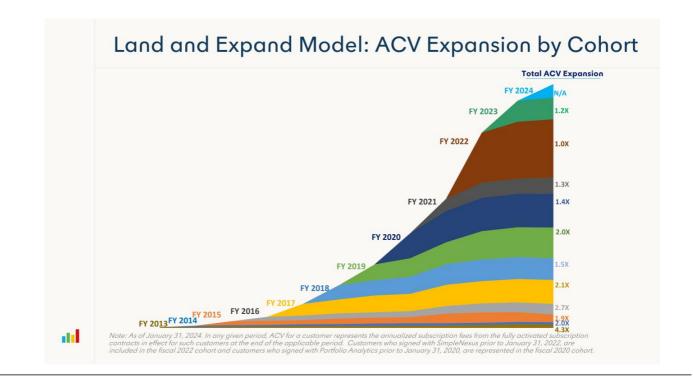












# GAAP to Non-GAAP Reconciliation

Subscription Gross Margin	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
Subscription Revenues	\$224,854	\$344,752	\$409,479	\$92,828	\$107,483
GAAP Subscription Gross Profit	160,346	238,487	288,618	65,062	76,103
(+) Amortization	2,604	17,019	16,306	4,252	3,875
(+) Stock Based Compensation	960	1,430	1,847	310	533
(+) Restructuring Charges		4	51	4	
Non-GAAP Subscription Gross Profit	\$163,910	\$256,940	\$306,822	\$69,628	\$80,511
Non-GAAP Subscription Gross Margin	73%	75%	75%	75%	75%
Professional Services & Other Gross Margin	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
Professional Services & Other Revenues	\$49,011	\$63,563	\$67,064	\$16,353	\$16,210
GAAP Professional Services Gross Profit	2,106	222	(3,545)	(808)	(1,620)
(+) Amortization		94	330	47	83
(+) Stock Based Compensation	5,195	7,263	9,369	1,699	2,709
(+) Restructuring Charges	-	333	118	333	
			\$6,272	\$1,271	
Non-GAAP Professional Services Gross Margin	15%	12%	9%	8%	79
Overall Gross Margin	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
Total Revenues	\$273,865	\$408,315	\$476,543	\$109,181	\$123,693
GAAP Gross Profit	162,452	238,709	285,073	64,254	74,483
(+) Amortization	2,604	17,113	16,636	4,299	3,958
(+) Stock Based Compensation	6,155	8,693	11,216	2,009	3,242
(+) Restructuring Charges	-	337	169	337	
			\$313,094		
Non-GAAP Gross Margin	63%	65%	66%	65%	669

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# GAAP to Non-GAAP Reconciliation

S&M Expense	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
GAAP S&M	\$82,901	\$127,669	\$130,547	\$33,395	\$29,996
(-) Amortization	2,303	11,087	20,590	2,772	2,167
(-) Stock Based Compensation	7,520	13,283	15,417	3,139	4,223
(-) Restructuring Charges		1,333	100	1,333	
Non-GAAP S&M	\$73,078	\$101,966	\$94,440	\$26,151	\$23,606
% of Revenues	27%	25%	20%	24%	19
R&D Expense	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
GAAP R&D	\$79,363	\$121,576	\$117,311	\$33,289	\$30,184
(-) Stock Based Compensation	6,186	11,602	15,942	3,145	4,277
(-) Restructuring Charges	-	2,135	352	2,135	-
			\$101,017		
% of Revenues	27%	26%	21%	26%	21
G&A Expense	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
GAAP G&A	\$71,545	\$83,477	\$76,727	\$20,902	\$17,488
(-) Stock Based Compensation	8,616	16,654	15,460	3,463	4,324
(-) Acquisition-Related Expenses	10,006	2,276	878	206	244
(-) Litigation Expenses	10,326	6,147	4,525	1,054	23
(-) Restructuring Charges	-	1,212	6	1,212	**
			\$55,858		
% of Revenues	16%	14%	12%	14%	10
Non-GAAP Operating Income/(Loss)	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
GAAP Operating Income/(Loss)	(\$71,357)	(\$94,013)	(39,512)	(\$23,332)	(\$3,185)
(+) Amortization of Acquired Intangibles	4,907	28,200	37,226	7,071	6,125
(+) Stock Based Compensation	28,477	50,232	58,035	11,756	16,066
(+) Acquisition-Related Expenses	10,006	2,276	878	206	244
(+) Litigation Expenses	10,326	6,147	4,525	1,054	23
(+) Restructuring Charges		5,017	627	5,017	
Non-GAAP Operating Income/(Loss)	(\$17,641)	(\$2,141)	\$61,779	\$1,772	\$19,273
Non-GAAP Operating Margin %	(6%)	(1%)	13%	2%	16

dil.

# GAAP to Non-GAAP Reconciliation

	FY 2022	FY 2023	FY 2024	4Q'23	
SAAP Net Income/(Loss) Attributable to nCino	(\$49,446)	(\$102,720)	(\$42,346)	(\$21,208)	\$1,160
+) Amortization of Acquired Intangibles	4,907	28,200	37,226	7,071	6,125
+) Stock Based Compensation	28,477	50,232	58,035	11,756	16,066
+) Acquisition-Related Expenses	10,006	2,276	878	206	244
+) Litigation Expenses	10,326	6,147	4,525	1,054	23
+) Restructuring Charges	-	5,017	627	5,017	
-/+) Tax (Benefit) Provision Related to SimpleNexus Acquisition	(24,646)	860		860	
-) Income Tax Effect on non-GAAP Adjustments	(12)	(14)	(885)	(2)	(269)
+) Adjustment Attributable to Redeemable Non-Controlling Interest	894	1,995	(71)	(353)	455
Non-GAAP Net Income/(Loss) Attributable to nCino	(\$19,494)	(\$8,007)	\$57,989	\$4,401	\$23,804
Neighted-average shares used to compute non-GAAP Net Income/(Loss) per share, basic	96,722,464			111,161,074	113,263,17
ion-GAAP Net Income/(Loss) Attributable to nCino per hare, basic	(\$0.20)	(\$0.07)	\$0.51	\$0.04	\$0.21
Weighted-average shares used to compute non-GAAP Net Income/(Loss) er share, diluted	96,722,464	110,615,734	114,916,521	113,417,769	115,782,53
Non-GAAP Net Income/(Loss) Attributable to nCino per Share, diluted	(\$0.20)	(\$0.07)	\$0.50	\$0.04	\$0.21
ree Cash Flow	FY 2022	FY 2023	FY 2024	4Q'23	4Q'24
GAAP Cash Flow From Operations	(\$19,229)	(\$15,381)	\$57,285	(\$22,020)	\$8,148
-) Purchases of Property and Equipment	(5,463)	(18,338)	(3,515)	(4,449)	(432)
				(\$26,469)	
-) Principal Payments on Financing Obligation <sup>1</sup>	(318)	(1,121)	(1,226)	(663)	(338)
ree Cash Flow less Principal Payments on Financing Obligations				(\$27,132)	

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