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Fourth Quarter, Fiscal 2022

March 31, 2022

# Cautionary Note Regarding Forward-Looking Statements, Disclaimers and Financial Measures



This presentation contains forward-looking statements about nCino's financial and operating results, including statements regarding nCino's future performance and outlook, the assumptions underlying those statements, the benefits from the use of nCino's solutions, our strategies, and general business conditions. Forward-looking statements generally include actions, events, results, strategies and expectations and are often identifiable by use of the words "believes," "expects," "intends," "anticipates," "plans," "seeks," "estimates," "projects," "may," "will," "could," "might," or "continues" or similar expressions and the negatives thereof. Any forward-looking statements contained in this presentation are based upon nCino's historical performance and its current plans, estimates, and expectations and are not a representation that such plans, estimates, or expectations will be achieved. These forward-looking statements represent nCino's expectations as of the date of this presentation. Subsequent events may cause these expectations to change and, except as may be required by law, nCino does not undertake any obligation to update or revise these forward-looking statements.

These forward-looking statements are subject to known and unknown risks and uncertainties that may cause actual results to differ materially including, but not limited to risks associated with (i) the impact of the COVID-19 pandemic, including the impact to the financial services industry, the impact on general economic conditions and the impact of government responses, restrictions, and actions; (ii) risks associated with the acquisition of SimpleNexus, (iii) breaches in our security measures or unauthorized access to our customers' or their clients' data; (iv) the accuracy of management's assumptions and estimates; (v) our ability to attract new customers and succeed in having current customers expand their use of our solution; (vi) competitive factors, including pricing pressures, consolidation among competitors, entry of new competitors, the launch of new products and marketing initiatives by our competitors, and difficulty securing rights to access or integrate with third party products or data used by our customers; (vii) the rate of adoption of our new resolutions and the results of our efforts to sustain or expand the use and adoption of our more established solutions; (viii) fluctuation of our results of operations, which may make period-to-period comparisons less meaningful; (ix) our ability to manage our growth effectively including expanding outside of the United States; (x) adverse changes in our relationship with Salesforce; (xi) our ability to successfully acquire new companies and/or integrate acquisitions into our existing organization, including SimpleNexus; (xii) the loss of one or more customers, particularly any of our larger customers, or a reduction in the number of users our customers purchase access and use rights for; (xiii) system unavailability, system performance problems, or loss of data due to disruptions or other problems with our computing infrastructure or the infrastructure we rely on that is operated by third parties; (xiv) our ability to maintain our corporate culture and at

Additional risks and uncertainties that could affect nCino's business and financial results are included in our reports filed with the U.S. Securities and Exchange Commission (available on our web site at www.ncino.com or the SEC's web site at www.sec.gov). Further information on potential risks that could affect actual results will be included in other filings nCino makes with the SEC from time to time.

In addition to financial information presented in accordance with U.S. generally accepted accounting principles ("GAAP"), this presentation includes certain non-GAAP financial measures, including Non-GAAP Operating Loss. Any non-GAAP measure is presented for supplemental informational purposes only and should not be considered a substitute for financial information presented in accordance with GAAP. Non-GAAP measures have limitations as analytical tools and should not be considered in isolation or as substitutes for analysis of other GAAP financial measures. A reconciliation of these measures to the most directly comparable GAAP measures is included at the end of this presentation.

This presentation also contains statistical data, estimates and forecasts that are based on independent industry publications or other publicly available information, as well as other information based on our internal sources. This information involves many assumptions and limitations, and you are cautioned not to give undue weight to such information. We have not independently verified the accuracy or completeness of the information contained in the industry publications and other publicly available information. Accordingly, we make no representations as to the accuracy or completeness of that information nor do we undertake to update such information after the date of this presentation.

#### nCino at a Glance



#### **BUILT BY BANKERS FOR BANKERS**

#### KEY HIGHLIGHTS

FINANCIAL HIGHLIGHTS



Leading provider of cloud-based banking software



**Headquarters: Wilmington, NC** 



~\$16B Serviceable
Addressable Market (SAM)



Employees: >1,650



**Customers: >1,750** 

\$75.0M

4Q FY 2022 Total Revenues (includes \$3.9M from SimpleNexus)

\$912.3

4Q FY 2022 RPO (includes \$54M from SimpleNexus) \$62.8M

4Q FY 2022
Subscription
Revenues
(includes \$3.7M from
SimpleNexus)

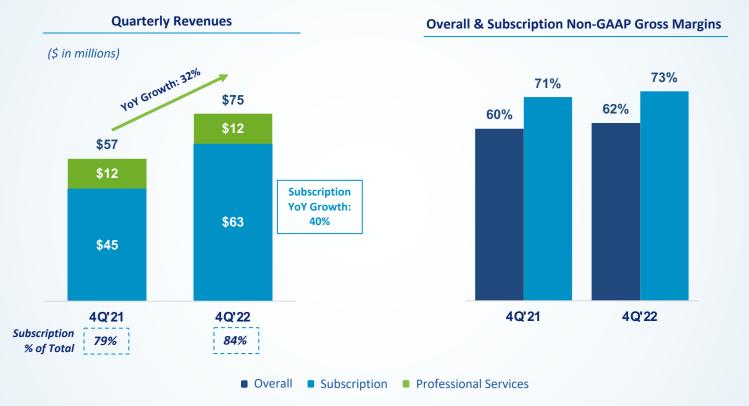
40%

4Q FY 2022 YoY Subscription Revenues Growth Rate

Note: Fiscal 2022 end was January 31, 2022

### **Fourth Quarter FY 2022 Financial Results**





#### **Revenue Growth at Scale**





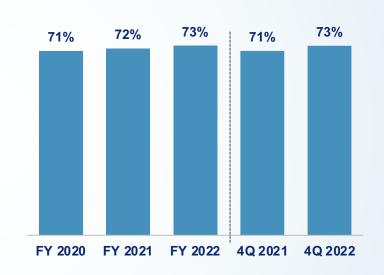
# **Gross Margins**



**Overall Non-GAAP Gross Margin** 

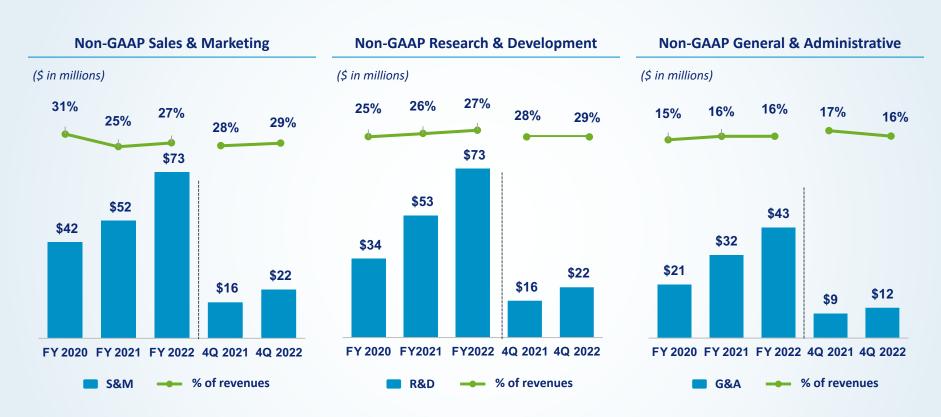


**Non-GAAP Subscription Gross Margin** 



# **Responsibly Investing in Growth**

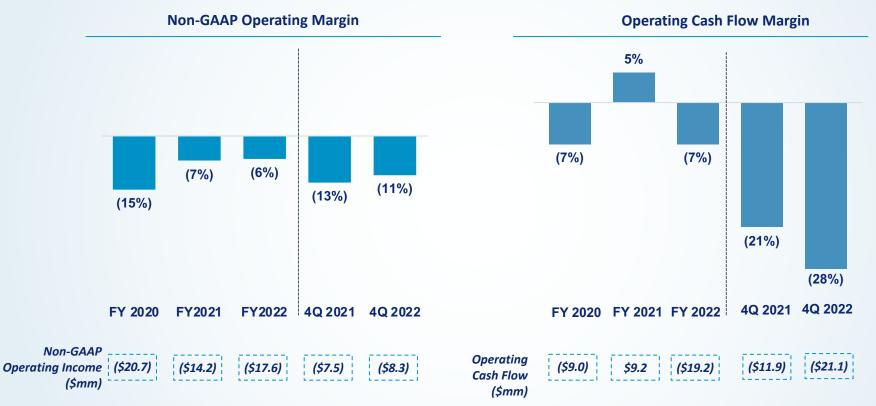




Note: Non-GAAP financials adjusted to exclude stock-based compensation, amortization, fees and expenses related to the government antitrust investigation and related civil action disclosed in our SEC filings, and acquisition-related expenses. See Appendix for GAAP reconciliation.

# Path to Profitability





#### Financial Outlook



NCINO IS PROVIDING GUIDANCE FOR ITS FIRST **QUARTER ENDING APRIL 30, 2022 AS FOLLOWS:** 

NCINO IS PROVIDING GUIDANCE FOR ITS FISCAL YEAR 2023 ENDING JANUARY 31, 2023 AS FOLLOWS:

**TOTAL REVENUES** 

\$91M AND \$92M

SUBSCRIPTION REVENUES (1) BETWEEN \$77M AND \$78M

**NON-GAAP OPERATING** LOSS

BETWEEN (\$7.5M) AND (\$8.5M)

**NON-GAAP NET LOSS** ATTRIBUTABLE TO NCINO

SHARE OF (\$0.07) TO (\$0.08)

**TOTAL REVENUES** 

BETWEEN \$398M AND \$400M

**SUBSCRIPTION REVENUES (1)** 

BETWEEN \$340M AND \$342M

**NON-GAAP OPERATING** LOSS

BETWEEN (\$33.5M) AND (\$35.5M)

**NON-GAAP NET LOSS** ATTRIBUTABLE TO NCINO

SHARE OF (\$0.31) TO (\$0.32)

Note: Non-GAAP financials adjusted to exclude stock-based compensation, amortization, fees and expenses related to the government antitrust investigation and related civil action disclosed in our SEC filings, acquisition-related expenses, and adjustments to redeemable non-controlling interest. See Appendix for GAAP reconciliation.

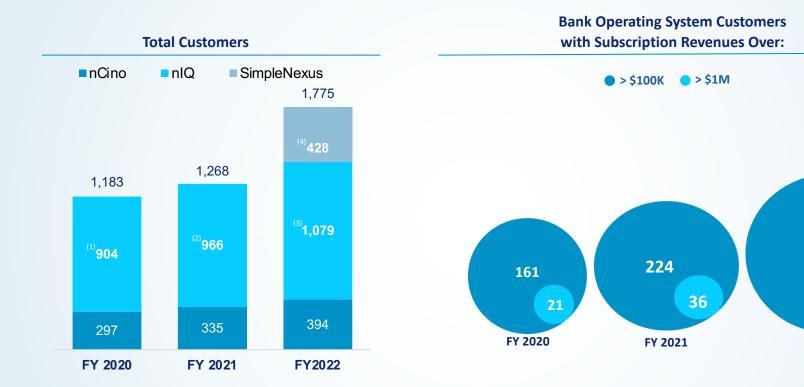
# **Growing Customer Base**



271

**FY 2022** 

47

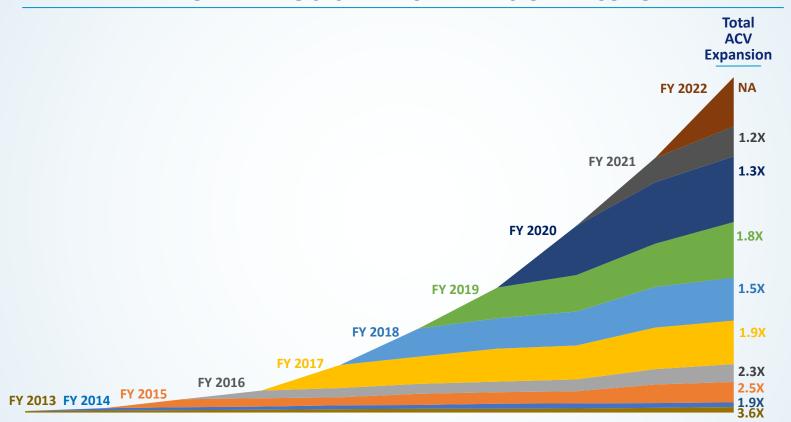


Note: (1) Of the 904 nIQ customers, 18 were also nCino Bank Operating System (BOS) customers. (2) Of the 966 nIQ customers, 33 were also nCino BOS customers. (3) Of the 1,079 nIQ Customers, 85 are also nCino BOS customers. (4) Of the 428 SimpleNexus Customers, 41 are also nCino BOS or nIQ customers.

# **Land and Expand Model**

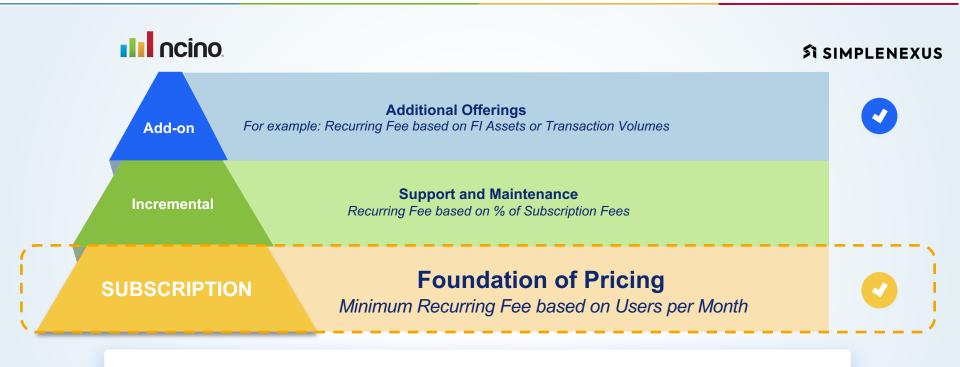


#### BANK OPERATING SYSTEM ACV EXPANSION BY COHORT



# Complementary Seat-Based Revenue Model





Similar to nCino, SimpleNexus has a per-seat subscription-based revenue model, enabling the company to generate financial results that are not based on mortgage transaction volumes.



# APPENDIX

# **GAAP** to Non-GAAP Reconciliation



(\$ in thousands)

(\$ In thousands)					
Subscription Gross Margin	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
Subscription Revenues	\$103,265	\$162,439	\$224,854	\$44,978	\$62,802
GAAP Subscription Gross Profit	72,203	114,470	160,346	31,408	44,301
(+) Amortization	697	1,525	2,604	392	1,427
(+) Stock Based Compensation	277	576	960	138	239
Non-GAAP Subscription Gross Profit	\$73,177	\$116,571	\$163,910	\$31,938	\$45,967
Non-GAAP Subscription Gross Margin	71%	72%	73%	71%	73%
Professional Services & Other Gross Margin	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
Professional Services & Other Revenues	\$34,915	\$41,854	\$49,011	\$11,609	\$12,153
GAAP Professional Services Gross Profit	1,907	1,688	2,106	1,011	(631)
(+) Amortization					
(+) Stock Based Compensation	1,240	4,232	5,195	874	1,314
Non-GAAP Professional Services Gross Profit	\$3,147	\$5,920	\$7,301	\$1,885	\$683
Non-GAAP Professional Services Gross Margin	9%	14%	15%	16%	6%
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Overall Gross Margin	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
Total Revenues	\$138,180	\$204,293	\$273,865	\$56,587	\$74,955
GAAP Gross Profit	74,110	116,158	162,452	32,419	43,670
(+) Amortization	697	1,525	2,604	392	1,427
(+) Stock Based Compensation	1,517	4,808	6,155	1,012	1,553
Non-GAAP Gross Profit	\$76,324	\$122,491	\$171,211	\$33,823	\$46,650
Non-GAAP Gross Margin	55%	60%	63%	60%	62%

# **GAAP** to Non-GAAP Reconciliation



(\$ in thousands)

(\$ in thousands)					
S&M Expense	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP S&M	\$44,440	\$59,731	\$82,901	\$17,704	\$24,674
(-) Amortization	937	1,670	2,303	418	1,050
(-) Stock Based Compensation	1,260	6,190	7,520	1,372	2,105
Non-GAAP S&M	\$42,243	\$51,871	\$73,078	\$15,914	\$21,519
% of Revenues	31%	25%	27%	28%	29%
R&D Expense	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP R&D	\$35,304	\$58,263	\$79,363	\$16,929	\$23,373
(-) Amortization					
(-) Stock Based Compensation	1,245	5,463	6,186	1,057	1,606
Non-GAAP R&D	\$34,059	\$52,800	\$73,177	\$15,872	\$21,767
% of Revenues	25%	26%	27%	28%	29%
G&A Expense	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP G&A	\$22,536	\$40,772	\$71,545	\$11,642	\$25,614
(-) Amortization	114	10			
(-) Stock Based Compensation	1,723	8,747	8,616	2,154	2,664
(-) Acquisition-related expenses			10,006		9,104
(-) Fees and expenses related to the Antitrust Matters			10,326		2,158
Non-GAAP G&A	\$20,699	\$32,015	\$42,597	\$9,488	\$11,688
% of Revenues	15%	16%	16%	17%	16%

# **GAAP** to Non-GAAP Reconciliation



(\$ in thousands)

(7 III tilousulus)					
Non-GAAP Operating Income/(Loss)	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP Operating Income	(\$28,170)	(\$42,608)	(\$71,357)	(\$13,856)	(\$29,991)
(+) Amortization of Acquired Intangibles	1,748	3,205	4,907	810	2,477
(+) Stock Based Compensation	5,745	25,208	28,477	5,595	7,928
(+) Acquisition-related expenses			10,006		9,104
(+) Fees and expenses related to the Antitrust Matters			10,326		2,158
Non-GAAP Operating Income/(Loss)	(\$20,677)	(\$14,195)	(\$17,641)	(\$7,451)	(\$8,324)
Non-GAAP Operating Income Margin	(15%)	(7%)	(6%)	(13%)	(11%)
Non-GAAP Net Loss Attributable to nCino	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP Net Loss Attributable to nCino	(\$27,594)	(\$40,536)	(\$49,446)	(\$12,058)	(\$7,119)
(+) Amortization of Acquired Intangibles	1,748	3,205	4,907	810	2,477
(+) Stock Based Compensation	5,745	25,208	28,477	5,595	7,928
(+) Acquisition-related expenses			10,006		9,104
(+) Fees and expenses related to the Antitrust Matters			10,326		2,158
(-) Tax benefit related to SimpleNexus acquisition			(24,646)		(24,646)
(+) Adjustment attributable to redeemable non-controlling interest		396	894	53	833
Non-GAAP Net Loss Attributable to nCino	(\$20,101)	(\$11,727)	(\$19,482)	(\$5,600)	(\$9,265)
Weighted-average shares used to compute net loss per share, basic and diluted	78,316,794	87,678,323	96,722,464	92,789,559	100,319,094
GAAP Net Loss Attributable to nCino per Share	(\$0.35)	(\$0.46)	(\$0.51)	(\$0.13)	(\$0.07)
Non-GAAP Net Loss Attributable to nCino per Share	(\$0.26)	(\$0.13)	(\$0.20)	(\$0.06)	(\$0.09)
Operating Cash Flow	FY 2020	FY 2021	FY 2022	4Q'21	4Q'22
GAAP Cash Flow From Operations	(\$8,998)	\$9,222	(\$19,229)	(\$11,925)	(\$21,052)
Operating Cash Flow Margin	(7%)	5%	(7%)	(21%)	(28%)

# **How the Bank Operating System Model Works**



