



Credit Union 1 Selects nCino to Power True Omnichannel Experience for Members

25/03/2025

CU1 to implement nCino across Commercial, Consumer & Indirect Lending to empower teams to serve members more quickly and efficiently

WILMINGTON, N.C., March 25, 2025 (GLOBE NEWSWIRE) -- nCino, Inc. (NASDAQ: NCNO), the leading provider of intelligent, best-in-class banking solutions, today announced that Credit Union 1—a forward-thinking financial institution with a nationwide membership—has selected to implement multiple nCino solutions to create a unified experience across its commercial, consumer and indirect lending businesses.

Credit Union 1 has a more than 65-year history of helping individuals, families, and communities achieve financial success, and has grown to include 18 branches nationwide and anytime, anywhere accessibility through the implementation of top digital banking technology. To keep pace with its growth, Credit Union 1 has partnered with nCino to enable quicker lending without losing the community focus that is core to the Credit Union's values. With the nCino Platform, Credit Union 1 can deliver a connected and convenient lending experience across multiple lines of business, while creating efficiencies to grow its loan volume— all while prioritizing a member-first approach to service.

"As we continue to expand our presence nationwide, our top priority is delivering the modern, seamless experience that today's consumers expect at all member touchpoints," says Todd Gunderson, President and Chief Executive Officer at Credit Union 1. "By building a foundational omnichannel architecture that will allow us to deliver fast, personalized and convenient experiences, we're helping to create brighter financial futures for each of our members."

Nicole Haverly, Vice President of Credit Unions at nCino, added "Credit unions are unique in that they're committed to more than services; every interaction at institutions like Credit Union 1 represents an opportunity to reinvest in their members and contribute to the financial success of their communities. We're honored to partner with the Credit Union as it works towards this mission with nCino's technology as the foundation."

About nCino

nCino (NASDAQ: NCNO) is powering a new era in financial services. The Company was founded to help financial institutions digitize and reengineer business processes to boost efficiencies and create better banking experiences. With over 1,800 customers worldwide - including community banks, credit unions, independent mortgage banks, and the largest financial entities globally - nCino has developed a trusted platform of best-in-class, intelligent solutions. By integrating artificial intelligence and actionable insights into its platform, nCino is helping financial institutions consolidate legacy systems to enhance strategic decision-making, improve risk management, and elevate customer satisfaction by cohesively bringing together people, AI and data. For more information, visit www.ncino.com.

About Credit Union 1

Credit Union 1 is celebrating more than 65 years of helping members reach their financial goals. CU1 is a member-owned, not-for-profit financial cooperative serving 120,000 members nationwide with 90,000 surcharge-free ATMs and 5,600 shared-branch locations. Credit Union 1 strives to exceed its members' expectations by delivering innovative financial solutions and personalized member service to help achieve their maximum economic potential. Discover better banking for all at cu1.com.

Media Contacts

Natalia Moose
press@ncino.com

Safe Harbor Statement

This press release contains forward-looking statements within the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements generally include actions, events, results, strategies and expectations and are often identifiable by use of the words "believes," "expects," "intends," "anticipates," "plans," "seeks," "estimates," "projects," "may," "will," "could," "might," or "continues" or similar expressions. Any forward-looking statements contained in this press release are based upon nCino's historical performance and its current plans, estimates, and expectations, and are not a representation that such plans, estimates, or expectations will be achieved. These forward-looking statements represent nCino's expectations as of the date of this press release. Subsequent events may cause these expectations to change and, except as may be required by law, nCino does not undertake any obligation to update or revise these forward-looking statements. These forward-looking statements are subject to known and unknown risks and uncertainties that may cause actual results to differ materially including, among others, risks and uncertainties relating to the market adoption of our solution and privacy and data security matters. Additional risks and uncertainties that could affect nCino's business and financial results are included in reports filed by nCino with the U.S. Securities and Exchange Commission (available on our web site at www.ncino.com or the SEC's web site at www.sec.gov). Further information on potential risks that could affect actual results will be included in other filings nCino makes with the SEC from time to time.